

## **AIR HOSTESS**

The most important duty of the Air Cabin Crew is to ensure the flying experience of travellers is safe and secure. Cabin Crew provide excellent customer service to passengers while ensuring their comfort and safety throughout the flight. They also serve refreshments, meals and sell gifts and duty-free items. It is also the crew's responsibility to deal with security and emergency situations and can administer first aid to passengers.

### **CRUISE SHIP WORKER**

Cruise Ship Workers provide services to passengers on cruise ships. Besides assisting in the operation of the ship, they may serve food and drinks, maintain cabins and public areas, lead shipboard activities, and provide entertainment. The various jobs on a cruise ship include Pursers (an officer on a ship who keeps the accounts), Engineering Officers, Deck Officers, Ship Captain, Bar, Hospitality, Restaurant and Hotel staff.

### TRAVEL AGENT

The primary role of a Travel Agent is to book and plan business and leisure travel for their customers. They help people plan, choose and arrange their holiday and will work to a budget set out by the customer. Some of the main duties for a Travel Agent include organising flights, transport and accommodation for a trip, finding cheap itineraries and securing customer satisfaction for future services.

# AMUSEMENT AND RECREATION ATTENDANT

Amusement and Recreation Attendants are employed by various sports facilities and tourist attractions. Most Amusement and Recreation Attendants work outdoors, supervising activities and caring for recreation facilities and equipment. Depending on their responsibilities, they may need to have special skills and training.



#### MORE INFORMATION ABOUT TRAVEL CAREERS

For more information on careers in the travel industry contact Careers Advisor, Mrs Clelland. You can also visit websites such as <u>European</u> tourism association or <u>Business Travel Association</u>. Also check out university courses in travel and consider industry networking events.