Collingwood College

Parents' Survey 2019

Introduction to booklet

The 11th Annual Parents' Survey was completed by 152 parents and carers in 2019. We are delighted that the overall results show 12 questions with satisfaction rates of over 85% from a total of 16 questions. This survey provides us with lots of detailed feedback which is very valuable.

We were particularly pleased to have the endorsement of 92% of parents who believe that the College is well led and managed and would recommend Collingwood to other parents. Further, we are delighted with the high satisfaction rates that show our students feel safe , happy and enjoy College.

Where there are common issues raised and for those questions which received the least satisfaction rates we have provided feedback on what actions we are taking to address your concerns.

Finally, we would like to thank all those parents who have taken the time to complete the survey and to tell us where we are doing well and how you think we could do better.

Number of Responses

2012	160
2013	159
2014	192
2015	197
2016	144
2018	128
2019	152

Representation

Year 7	51
Year 8	26
Year 9	16
Year 10	35
Year 11	15
Year 12	5
Year 13	4
	152

2019 Parents' Annual Survey

1. My son/daughter feels safe and happy at College?

2019 Agree 96% Disagree 4%
2018 Agree 96% Disagree 4%
2016 Agree 94% Disagree 6%
2015 Agree 97% Disagree 3%
2014 Agree 98% Disagree 2%

2. My son/daughter enjoys College?

20139 Agree 93% Disagree.7%
2018 Agree 95% Disagree.5%
2016 Agree 93% Disagree.7%
2015 Agree 96% Disagree.4%
2014 Agree 99% Disagree.1%

3. I am confident that I will be contacted if there is a problem?

2019 Agree 94% Disagree 6%
2018 Agree 93% Disagree 7%
2016 Agree 91% Disagree 9%
2015 Agree 93% Disagree 7%
2014 Agree 94% Disagree 6%

4. Behaviour at Collingwood is good?

2019 Agree 84% Disagree 16%
2018 Agree 89% Disagree 11%
2016 Agree 93% Disagree 7%
2015 Agree 88% Disagree 12%
2014 Agree 90% Disagree 10%

5. Reported incidents of bullying are dealt with effectively?

2019 Agree 77% Disagree 23%
2018 Agree 87% Disagree 13%
2016 Agree 95% Disagree 5%
2015 Agree 91% Disagree 9%
2014 Agree 97% Disagree 3%

6. The College educates my son/daughter on appropriate use of social media?

2019 Agree 90% Disagree 10%
2018 Agree 95% Disagree 5%

7. I have been provided with details of my son/daughter's curriculum this year?

2019 Agree 94% Disagree 6%
2018 Agree 82% Disagree 18%
2016 Agree 95% Disagree 5%
2015 Agree 94% Disagree 6%
2014 Agree 90% Disagree 10%

8. Overall, my son/daughter is taught well at Collingwood?

2019 Agree 88% Disagree 12%
2018 Agree 91% Disagree 9%
2016 Agree 96% Disagree 4%
2015 Agree 96% Disagree 4%
2014 Agree 98% Disagree 2%

9. Appropriate homework is regularly set?

2019 Agree 76% Disagree 24%
2018 Agree 78% Disagree 22%
2016 Agree 74% Disagree 26%
2015 Agree 78% Disagree 22%
2014 Agree 72% Disagree 28%

10. Effective feedback (verbal and written) is given to my son/daughter to allow them to improve?

2019 Agree 82% Disagree 18%
2018 Agree 82% Disagree 18%
2016 Agree 64% Disagree 36%
2015 Agree 75% Disagree 25%
2014 Agree 70% Disagree 30%

11. The College keeps me well informed about my son/daughter's progress?

2019 Agree 85%   Disagree 15%
2018 Agree 80%   Disagree 20%
2016 Agree 88%   Disagree 12%
2015 Agree 88%   Disagree 12%
2014 Agree 88%   Disagree 12%

12. My son/daughter makes good progress at Collingwood?

2019 Agree 85%   Disagree 15%
2018 Agree 92%   Disagree 8%
2016 Agree 91%   Disagree 9%
2015 Agree 91%   Disagree 9%
2014 Agree 96%   Disagree 4%

13. The College seeks the views of parents/carers and takes account of their suggestions and concerns?

2019 Agree 80%   Disagree 20%
2018 Agree 88%   Disagree 12%
2016 Agree 94%   Disagree 6%
2015 Agree 91%   Disagree 9%
2014 Agree 96%   Disagree 4%

14. The College responds to any concern I raise?

2019 Agree 93%   Disagree 7%
2018 Agree 93%   Disagree 7%
2016 Agree 95%   Disagree 5%
2015 Agree 92%   Disagree 8%
2014 Agree 96%   Disagree 4%
2013 Agree 95%   Disagree 5%

15. I would recommend Collingwood to other parents?

2019 Agree 86%   Disagree 14%
2018 Agree 94%   Disagree 6%
2016 Agree 98%   Disagree 2%
2015 Agree 97%   Disagree 3%
2014 Agree 97%   Disagree 3%

16. The College is well led and managed?

2019 Agree 92%   Disagree 8%
2018 Agree 93%   Disagree 7%
2016 Agree 98%   Disagree 2%
2015 Agree 97%   Disagree 3%
2014 Agree 97%   Disagree 3%

Actions as a result of your feedback

Behaviour

- Strategic examination of the Behaviour Management Policy
- To give regular parental updates in relation to the implementation of the Behaviour Management Policy
- To promote the use of 'The Zone' to all Stakeholders
- To train and deploy anti-bullying and well-being ambassadors across the College

Student Leadership

- To integrate and develop a new student leadership structure that extends into KS4.

Home Learning

- Investigate the use of Microsoft OneNote as an online platform to set Home Learning

Progress

- To implement Alps Connect software fully into target setting at KS4

Learning and Teaching

- Reiterate the expectations regarding the Referral Room and provide staff training.
- Provide staff training on Challenge and Differentiation to support student progress.

Leadership and Management

- Provide regular e-newsletter and Twitter/Facebook items from the Principal to improve College-Home communication.